



St. Maarten Medical Center

VACANCY: *Quality & Safety Officer*



St. Maarten Medical Center (SMMC) is an ambitious and growing hospital organization on St. Maarten. With more than 425 FTE's, 28 Specialists and a capacity of 80 beds, we continuously strive to ensure safe, quality health care. Our primary service area of St. Maarten, Statia and Saba, represents a total population of approximately 60.000 people, constituting a multi-cultural mix with more than 100 different nationalities. In addition, we also offer health care services to the two million visitors annually. SMMC has started the construction of the new St. Maarten General Hospital (SMGH) to expand its services in order to accommodate the increased care demand of the people of St. Maarten, its visitors and neighboring islands. The new hospital is planned to be operational in 2026.

Your Profile:

As Quality & Safety Officer, you have a strong sense of responsibility toward patient safety and care and a strategic mindset to align quality and safety (Q&S) best practices with SMMC's organizational objectives. You are adaptable to changes in organizational dynamics and external factors. You possess strong communication, social, analytical and problem-solving skills. Working both independently and as part of a small team comes naturally to you.

What We Offer:

At SMMC, we offer you a position in an open, dynamic, and professional organization. You will work in a pleasant and rewarding atmosphere with a dedicated team focused on maintaining and improving the quality of care and the safety of patients at the hospital.

Requirements:

- A Bachelor's degree in Health Care Management, Public Health, Quality Control or Safety Management, or a relevant Bachelor's degree with extensive work experience;
- Minimum two-years' work experience in a health care setting;
- Thorough understanding of legislation and safety regulations with regards to health care and experience with hospital accreditation standards like Joint Commission International (JCI) or equivalent;
- Ability to develop policies, protocols and procedures;
- Skilled in organizing and prioritizing workload to meet (reporting) deadlines;
- Ability to evaluate, plan and direct process improvement projects and benchmark activities for clinical and non-clinical departments.

Tasks:

- Supports developments and improvements of the quality management system and informs and instructs users;
- Ensures required policy and procedure documents are developed, reviewed and implemented within the organization;
- Supports hospital accreditation projects by providing coaching to staff as needed and leading project work groups;
- Supports auditing programs by developing audit tools, conducting tracers, reporting on audit findings, and monitoring corrective actions;
- Functions as the first contact for internal parties regarding issues on quality and safety;
- Supports the collection of data for quality and patient safety performance indicators.

Interested?

For more information, contact our Human Resources (HR) Department via + 1 (721) 543-3154 ext. 201 or 203. Your motivation letter and resume can be submitted to the HR Department via careers@smmc.sx.

A copy of both should be submitted to the Labor and Social Affairs Dept. located on Soualiga Road #1, Philipsburg, St. Maarten.

Deadline to apply is: November 4th 2025

St. Maarten Medical
Center
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