# **Contact Information**

#### St. Maarten Medical Center

Welgelegen road 30 Cay Hill St. Maarten Web: www.smmc.sx

#### Mrs. Rachel Hofdom, Social Worker

Tel: +1 (721) 543-1111 ext: 2506 Cell:+1 (721) 526-5433 Fax: + 1 (721) 543 0116 Email: r.hofdom@sxmmc.org

Your doctor/ specialist or a nurse in consultation with you, can refer you to our social worker. The department of social work can be reached on Monday, Tuesday, Thursday and Friday from 8.00 to 16.00pm.

# Social Work Services





We Care Together!



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# **Social Work Services at SMMC**

Our social work department offers you and your family members guidance during the admission and outpatient treatment.

Having an illness or having a family member or loved one who is ill, can bring feelings of fear, sadness and worries about home, work and how to proceed.

A conversation with a social worker can help put things in perspective and can help you find possibilities and solutions.

# For whom is the social work services at SMMC meant?

Not only you, the patient, but also your partner, children or family members can make use of the assistance of the social worker at St. Maarten Medical Center (SMMC) during the time frame that you are under treatment at SMMC. You can ask your nurse or specialist to get in contact with our social worker as the social worker works closely with doctors, nurses and other aid workers.

# What can you expect from social work?

The social worker can help you clarify your feelings and problems and helps you to develop skills in order to deal with a disease or condition and the practical and emotional consequences.

#### Research

The social worker assesses your psychological and social situation by talking with you and possibly others from your area. This can be important in further treatment, referral or when admitted and being discharged from SMMC.

# **Guidance and Treatment**

The social worker assists you with social, emotional and relational problems associated with your disease and its consequences. The social worker helps you process and accept your illness.

#### Mediation

The social worker works together with other aid workers in the hospital and can mediate with authorities outside the hospital.

#### **Privacy**

Because of the treatment it is necessary to exchange information with the other aid workers involved in your treatment plan. Please know that the **social worker is obliged to maintain patient confidentiality.** Information that you give cannot be passed to others outside the hospital, without your consent.

# Areas of the medical social work

The Social worker is active in the whole hospital, both on clinical and outpatient departments.

# **Costs for medical social work**

There are no extra costs for the aid of the medical social work. It is included in the basic